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RESPONSE UNDER 37 C.F.R. 1.116 EXPEDITED PROCEDURE EXAMINING GROUP 2173

Due Date: March 20, 2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Michael C. Morrison

Examiner:

Tadesse Hailu

Serial No.:

09/928,601

Group Art Unit:

2173

Filed:

August 13, 2001

Docker

SVL920010047US1

Title:

METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP

SYSTEMS

CERTIFICATE OF MAIJING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being sent via facsimile transmission to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on March 1, 2006.

Name: Jason S. Feldmar

AMENDMENT UNDER 37 C.F.R. §1.116

MAIL STOP AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated December 20, 2005, the application has not been amended. The current version of the claims follows.